

Create Travel and Accommodation Requests Journey Management > Journey Request

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Journey Management				
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Search			 Saved Searches Save Search Page Info	×
Request Status*	From Date	To Date	Saved Searches Save Search Page Info	
	From Date 02-19-2020 Created by User	To Date 03-20-2020 Passenger Name		
Request Status* Submitted x v	02-19-2020	03-20-2020	Request ID	v X
Request Status* Submitted x v	02-19-2020 Created by User	03-20-2020 Passenger Name	Request ID Employer of Passenger Select	
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Request Status* Submitted * * Reservation ID	02-19-2020 Created by User Select	03-20-2020 Passenger Name Select	Request ID Employer of Passenger Select	v 🗷 eset
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Set up your preference settings

- 1. To date
- 2. Request ID
- 3. Reservation ID
- 4. Passenger name
- 5. Employer of passenger this will give you the list of all reservation.

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▲ Search				 Saved Searches Save Searches	sh Page Info
Request Status*	From Date*		To Date	Passenger Name	
Submitted	× • 09-10-2019		10-09-2019	Select	<u>1</u>
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Step 1 - Specify the Trip Plan

In the Create Journey Request screen, navigate to the Trip Plan tab and add trip plan by specifying travel and/or accommodation details.

B Journey Request × Create Journey Reque	et X							
1 Trip Plan 2 Passenge	ers *	3 Review And Book *				Cost: 0.00 CA	D Add Remarks Page Info	Save as Draft Submit
Reason for Travel		Sponsor Company Structure*		Sponsor Company*				
Select v		Select	* B	SUNCOR 💌 🖉	Journey Pattern	Apply	Calculate Leg Timings	Clear
Travel								
One Way Round Trip								
Origin *		Destination *		Travel Mode*				
Select *	8	Select	* #	Select *				
Departure Date and Time		Arrival Date and Time		Trip*				
10-30-2019 23:27		10-30-2019 23:28						
Return Date and Time		Trip*						
				Meet and Greet External indicator Add				
 Accommodation 								
To Destination*		Preferred Room Class		Shift				
Select v	15	Select	¥	Select +				
Check-In Date and Time		Check-Out Date and Time		No. of Nights				
10-30-2019 23:27		10-31-2019 23:28		1				
				🗷 Share Room 🗄 External Indicator 🛛 Add				
								Proceed >1

Steps to specify travel details:

In the common section, specify the following details:

- Reason for Travel: Select 'Work'
- Sponsor Company Structure (hierarchy): Select the business unit/ project/ department (please reach out to <u>DFA@suncor.com</u> if you are not sure)
- Sponsor Company: Logged-in Company will populate by default.

☆ Journey Request ×	Create Journey Request 🗙				
1 Trip Plan	2 Passengers *	3 Review And Book *	_		
Reason for Travel		Sponsor Company Structure*		Sponsor Company*	
Select	¥	Select	*	SUNCOR	v E

In the Travel section, specify the following details:

If booking is for a round trip, click on the Round Trip option. If you are booking one way, click One Way option

Travel	1			
Origin *		Destination *		Travel Mode*
Select	* E	Select	* B	Select v
Departure Date and Time		Arrival Date and Time		Trip*
10-30-2019 23:27		10-30-2019 23:28		
Return Date and Time		Trip*		
				Meet and Greet External Indicator Add

- Origin always use Airport code (example: YYC)
- Destination always use airport code (example: YFI)
- Travel Mode fixed wing
- Departure Date and Time
- Return Date and Time This field will be visible only for Round trip requests and will be mandatory.
- Select Trip on Departure and Return Dates by clicking on ✤ icon
- In this screen View Travel Options, all direct trips connecting the selected origin and destination on the selected day of travel will be listed. User can filter preferences by applying different filter criteria available for selection.
- Select the trip.
- Click on Add & Close.
- The trip will be added to the travel plan.
- Click Add

I1-19-2019 Departure C Arrival Date Duration ~ Travel Mod Flight Purpor Stops Available Sec Options ~ Flight Purpor Flight Purpor Stops Available Sec Options ~ Flight Purpor Flight Purpor		Your Choice	Stop	Over	Alternate M	lode	Trip Change C	wer i	nked Facilites		
4076 VYC+VFI 11-19-2019 11-19-2019 0145 Fixed Wing FB & FH Direct 37 40 4028 VYC+VFI 11-19-2019 11-19-2019 0135 Fixed Wing FB & FH Direct 17						lode	پ			¢	
4076 YYC+YF1 11-19-2019		Trip Numbe	Route	Departure D	Arrival Date	Duration	Travel Mod	Flight Purpo	Stops	Available Se	Options
	/	4076	YYC+YFI	11-19-2019	11-19-2019	01:45	Fixed Wing	FB & FH	Direct	37	
4034 YYC+YFI 11-19-2019 11-19-2019 01:30 Fixed Wing FH Only Direct 49		4028	YYC+YFI	11-19-2019	11-19-2019	01:35	Fixed Wing	FB & FH	Direct	17	
		4034	YYC+YFI	11-19-2019	11-19-2019	01:30	Fixed Wing	FH Only	Direct	49	

Create Travel and Accommodation Requests

Origin *			Destination *			Travel Mode*	
YYC	× v	Z	YFI	× ×	2	Fixed Wing	× •
Departure Date and Time			Arrival Date and Time			Trip*	
03-02-2020 16:40			03-02-2020 18:05			4030	ł
Return Date and Time			Trip*				
03-09-2020 18:50			4031		+		\frown
						Meet and Greet 🔲 Externa	l Indicator Add

Reason for Travel Select *	Sponsor Company Structure*	Sponsor Company*	Journey Pattern	_		
Travel			Select	 Apply 	Calculate Leg Timings	Cear
One Way Round Trip			1. YYC - YFI			C 🗎
kigin *	Destination *	Travel Mode*	+	Departure Date and Time	Arrival Date and Time	Travel Mode
FortHills × •	Select • 📾	Select *	4028	10-31-2019 06:30	10-31-2019 07:53	Fixed Wing
leparture Date and Time	Arrival Date and Time	Trip*	2. YFI - YYC			6
11-01-2019 01:06	11-01-2019 01:07		+	Departure Date and Time	Arrival Date and Time	Travel Mode
leturn Date and Time	Trip*		4029	11-05-2019 09:00	11-05-2019 09:28	Fixed Wing
			3. Fort Hills			6 B
		Meet and Greet External Indicator Add			Deck-Out Date and Time 11-01-2019 01:05	No. of Nights
Accommodation						
To Destination*	Type of Stay	Preferred Room Class				
Fort Hills x +	Select *	Select *				
hit	Check-In Date and Time	Check-Out Date and Time				
Select *	10-31-2019-08:53	11-05-2019 08:00				
vo. of Nights						
5						
		8 Share Room D External Indicator Add				

- Trip plan can be edited by clicking on the edit icon shown against each added leg. The trip leg (flight/ lodge) will be added to the respective section on the left side. Modify the required details and save.
- Trip plan be deleted by clicking on the delete icon 📠 shown against each leg.

Add Accommodations

- Destination Baseplant / FortHills / Firebag
- Type of stay Lodge
- Preferred Facility leave blank
- Preferred Room class Jack and Jill / ensuite
- Shift day / night
- Check in date (if you booked a flight it will default, if you are only booking lodge you will need to add the date).
- Check out date and time (if you booked a flight it will default, if you are only booking lodge you will need to add the date).
- No. of Nights shows the number of nights staying at the lodge.
- Click Add

To Destination*			Type of Stay		Preferred Facility	
Fort Hills	×	2	LODGE	× ×	Select	v I
Preferred Room Class			Shift		Check-In Date and Time	
Jack and Jill	× v		Day	× •	03-02-2020 05:00	
Check-Out Date and Time			No. of Nights			
03-09-2020 04:00			7			

NOTE: Do not book more then one trip

								1	YYC - YFI			c 💼
			Destination *			Travel Mode*			→	Departure Date and Tir	ne Arrival Date and Time	Travel Mode
×	*][7	Select	*		Select	•	4	1030	03-02-2020 16:40	03-02-2020 18:05	Fixed Wing
			Arrival Date and Time			Trip*		2.	YFI - YYC			6 📋
			03-09-2020 17:52						→	Departure Date and Tir	ne Arrival Date and Time	Travel Mode
			Trip*					4		03-09-2020 18:50	03-09-2020 20:14	Fixed Wing
								3.	Fort Hills			c 💼
					м	eet and Greet 😑 External Indicator	Add		Ħ			No. of Nights 7
								E				
			Type of Stay			Preferred Room Class						
×	٣	7	Select	*		Select	Ŧ					
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					1	Share Room 📃 External Indicator	Add					
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• Click on **Proceed** button to go to next tab **Passengers**.

Step 2 - Specify Passenger details

In the Passengers tab, add all passengers to the request. There are different ways to add passengers.

If Name (First/ Last Name) of the passenger to be added in the request is known:

- Specify the passenger name or badge ID in fig 4.1.3.1.
- Click on Add List.
- Passenger will be successfully added to the table.

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The Plan Passangers * 3 Review And Book	Cent 0.00 CAD Add Remarks Type, Info
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V 1 CUALARS Breat \$95815462 TROOK COM., 0050631 Membration	Bt Dutred II

Create Journey Request	x															
Trip Plan	2 Passengers *	3 Review A	and Book									Cost: 0.00 CAD	Add Remarks	Page Info Sa	ave as Draft S	ubn
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sys001699	* Add Li	st	No. of Pax 2		C	Link Material										
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		SY5001699	CEDA SERVICE	00648057	Identification		Ext. Structured				Ξ			前		

Passenger can also be added using Select Pax option.

- Click Select Pax.
- Users screen will open. Enter the required search criteria to list passengers and click on Search.
- Select one or more users. (MAX 5 AT A TIME)
- Click on Add & Close.
- All selected users will be successfully added to the table.

1 Trip Plan 2 Passengers * 3 Re	eview And Book *	Cost: 0.00 CAD Add Remarks Page Info Save as Draft Submit
User Group Select Self Cost Object Select Par Group Search for Pax Add Lost No. of Par	ap Pax Ungroup Pax x 0 C Link Material	Add Pax Delete Pax Cancel Pax
SI Nož Group Pax V User ID 0	Contract Docume	Remark Travel Př. Reservat Options Link Material

Users			×
Search			
User ID	Employer Code	Identification Number	Passport
First Name	Last Name	User Type	User Category
Company Structure		Pax × •	Select
Select	¥		
			Search
Result			

Sea	arch						
Res	sult						
y.	SI.No	User ID	First Name	Middle Name	Last Name	Passport No.	Identification N
М.	5	SYS003421	Aaron		HALPIN		10002878
	6	SYS002751	Aaron		Desautel		10002208
	7	SYS003500	Aaron		ALMARIO		10002957
	8	SYS002831	Aaron		O'Brien		10002288
~	9	SYS001763	Aatir		MACADIE		10001220
~	10	SYS001699	ABDALLA		Shand		10001156
4	11	SYS001794	ABDELRAHMAN		Howe		10001251
	12	SYS002220	ABDINASIR		PATEL		10001677
	13	SYS002893	ABDOUL		Henschel		10002350
	14 4	SYS002645	Adam		Dugas		10002102
	14 4 ults per pa		Adam		Dugas		

	Jser Group 00424808			roup Pax Ungr	C I	ink Material				Add Pax	Dele
~	SI No	Pax ~	User ID 🛛 🖌	Contractor* 💙	Document Number	Document Type	Sponsor Company St	Cost Object 🛛 🖌	Reservation Status	Remarks	~
~	1	Greenwood Janice	SYS023596	SUNCOR/SUN	00424808	Identification Number					
	2	GARCIA AARON	SYS060678	413791/JACOB	00055234	Identification Number				=	
	3	GUERRA ABRAHAM	SYS068443	413791/JACOB	00050775	Identification Number				E	
	4	WALTERS ADAM	SYS060664	413791/JACOB	00048400	Identification Number					

Add cost object for the selected passengers/ legs

- Navigate to **Passengers** tab in Create Journey Request screen.
- Click **Cost Object** button to add cost object(s) in the request.
- A new screen **Cost Object** will open with passenger and leg details.

*	0	reate Journey Ra	quest X																	
1		Plan	2 Passenge	rs *	3 Revie	w And	d Book									lost: 0.00 CAD	Add Remarks	Page Info	Save as Draft S	Submit
		Group Se	lect Se Cost Object		_			Create User									Add	Pax Dele	ete Pax Cancel P	βaκ
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×.	8	No ^m Group	Name 🞽 Pax	Ť	User ID	<u> </u>	Contractor* *	Document Nu ²¹	Document Ty."	Country *	Employment T.	Sponsor Com. ²	Cost Object *	Reservation S2".	Remarks *	Travel Priority	Reservation Id		* Link Matella	4 =
	1		CULLARS Brent		51/5019462	2 1	TRIDON COM	00693631	Identification		Ext. Structured				Ξ			Ð		*
	2		LAPPIN ERLING		5Y5001699	9 0	CEDA SERVICE	00648057	Identification		Ext. Structured				(H			8		

Cost Object				×
Legs	All Legs Fort Hills+Fort Hills Fort Hills+Fort Hill Set as Default Apply Default	Is		
Passengers	Cost Object Type	Cost Object Code	Allocation %	^
All Pax	Cost Center 😠 🔻	20015 😠 🔻 🖾	100 + 💼	
CULLARS Brent				
LAPPIN ERLING				
			Cancel Reset Add Add and	d Close

Specify cost object details (Cost Object Type, Cost Object Code, Allocation %).

- By default, All Pax and All Legs will be selected. If user wants to apply changes to any passenger or travel leg, select that passenger or leg, and specify cost object details.
 - To specify a different cost object for travel and accommodation legs, perform the following steps:
 - Specify cost object type, cost object code for All Pax and All Legs

- Select the button "Add"
- If you want to change the cost object for the Accommodations Leg, select the Accommodations Leg shown at the top of the Cost Object screen
- Change the Cost Object Type and Select "Add and Close"
- The cost object details will be saved
- Add Remarks if you want all 5 passengers to have the same note click on Add Remarks

Add Remarks	Page Info	Save as Draft	Submit	
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• If you only need to add remarks to one passenger, click on remarks in the same line as the passengers name



- Now the Submit button will appear
- Click Submit
- NOTE if you click save as draft the reservation will NOT be confirmed it will be only available to YOU.

b	rip Plan	2 Passeng	ers	3 Review And Bo	ok				Cost: 0.00 CAD	emarks Pag	<u>ge Info</u>	Save as Draft	Submit
ι	lser Group 00424808		* Select Pax Add List	Group Pax Ung	Iroup Pax	Link Material				Add Pa	k Dele	ete Pax Cancel P	ax
	_					_						t	9 '
	SI No	Pax ~	User ID	Contractor* *		Document Type Y	Sponsor Company St	Cost Object	Reservation Status	Remarks	~	Reservation Id 👻	
	SI No 1	Pax ~	User ID SYS060678	 Contractor* 413791/JACOB 	Document Number*	Document Type Y	Sponsor Company Sč Base Plant_Projects	Cost Object 1600100	Reservation Status Not Confirmed, Unassi		×		
	SI No 1 2	Fax			Document Number* 00055234		sponsor company st		Reservation Status))	Reservation Id Y	•

Step 3 - Review and Book

In the Review and Book tab, expand a reservation by clicking sicon shown against each reservation.

- User can view a summary of flights and/ or accommodation leg(s) details that have been entered in the request.
- Once all required details of the request have been recorded, click Submit. Use the option Save as Draft, if you want to submit the request later.
- Each request will be created with a unique booking reference number.

Pass	oppor N														
Pass	on or Ni												Apply	Common [Details
	engeriva	ame	✓ User ID	ř I	Route Y	Sponsor Company Structure	Travel Priority	Cost Object		Reservation Status	s 🎽 R	kemarks`	Options	~	'
GAR		RON	SYS060678	,	YYC+YFI+YFI+YYC+Fort Hills	Base Plant_Projects		1600100		Not Confirmed,U	nassigne		+	щ ×	
	- ×	Origin	* Destinat	on `	Departure/Checkin Date an	Arrival/Checkout Date and	Travel Mode/Ty	pe Of Stay 🎽	Preferred Trip.	. PNR Y	Shift	~ P	references	 Allocat 	aic ≡
~	+	YYC	YFI		03-02-2020 16:40	03-02-2020 18:05	Fixed Wing		4030 👌	-			+		-
~	+	YFI	YYC		03-09-2020 18:50	03-09-2020 20:14	Fixed Wing		4031 👌	-			+		
~	#	Fort Hills	Fort Hills		03-02-2020 19:05	03-09-2020 17:50	Camp				Day		+	0	
	4) F
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	RRA AB		SYS068443 SYS060664		YYC+YFI+YFI+YYC+Fort Hills YYC+YFI+YFI+YYC+Fort Hills			1600100 1600100		Not Confirmed,U Not Confirmed,U	-				

Create a Travel and Accommodation Request for passengers that work for other contractors:

- Follow the steps from 4.1.1 to 4.1.2 in section 4.1
- Click on Proceed button to go to next tab Passengers.
- In the **Passengers** tab, add all passengers to the request. There are different ways to add passengers.

If Name (First/Last Name) or Identification Number of the passenger to be added in the request is known:

- Passenger can also be added using Select Pax option.
 - Click Select Pax.
 - Users screen will open.
 - Select the users by specifying the company code in Employer Code field of the search criteria
 - Enter other required search criteria to list passengers, if any, and click on **Search**.
 - Select one or more users.
 - Click on Add & Close.
 - All selected users will be successfully added to the reservation

Search User ID Employer Code Identification Number Passport First Name 413791 //ACOBS ENGINEE • User Type User Category First Name 402755/GUTHRIE MECHANICAL SERVICES LITD User Type User Category Select • 4039131/TS SIGNS PRINTING & PROMOLITING & PROMOLIT	sers							×
First Name 413791 //ACOBS ENGINEE First Name 402755/GUTHRIE Company Structure 402755/GUTHRIE MECHANICAL SERVICES User Type User Category Select 406669/THOMPSON BROS (CONSTR) LP 409131/TS SIGNS PRINTING & PROMOLITD Select Select	Search							
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Res	sult						
S.	SI.No	User ID	First Name	Middle Name	Last Name	Passport No.	Identification N
~	5	SYS003421	Aaron		HALPIN		10002878
	6	SYS002751	Aaron		Desautel		10002208
	7	SYS003500	Aaron		ALMARIO		10002957
	8	SYS002831	Aaron		O'Brien		10002288
~	9	SYS001763	Aatir		MACADIE		10001220
~	10	SYS001699	ABDALLA		Shand		10001156
2	11	SYS001794	ABDELRAHMAN		Howe		10001251
	12	SYS002220	ABDINASIR		PATEL		10001677
	13	SYS002893	ABDOUL		Henschel		10002350
	14	SYS002645	Adam		Dugas		10002102
Resu	ults per pa	ge: 25 🔻					25 of 2000 < >
Create Jo	urney Request 🗴					Add	Add & Close Cance
ip Plan	2	Passengers * 3 Review	And Book			Cost: 0.00 C/	D Add Remarks Page Info Save as Draft
er Group		Cost Object * Select Pax Group Pa	Create User	Link Material			Add Pax Delete Pax Cance

Note: If there is a change in Contractor, it can be manually changed from the Contractor field.

• For the remaining process follow the steps from 4.1.4

Create Travel Request for same day return flights:

• For this scenario, select the Round Trip option in Trip Plan section and specify the return date as the same date.

Origin *			Destination *		Travel Mode*	
× •		YFI	× *		Fixed Wing	× *
		Arrival Date and Time			Trip*	
		10-31-2019 07:53			4028)
	1	Trip*		_	_	
		4041				
					Meet and Greet External	I Indicator Add
	* *		X YFI Arrival Date and Time 10-31-2019 07:53 Trip*	X * VFI X * Arrival Date and Time 10-31-2019 07:53 Trip*	x v Image: Second seco	X VFI X Image: Fixed Wing Arrival Date and Time Trip* 10-31-2019 07:53 4028 Trip* 4041