

# **Mount Robson Lodge closes November 9**

Information about the closure of Mount Robson Lodge is online at sunlink.suncor.com

## **Summary**

Mount Robson Lodge will close November 9, 2017 and guests will no longer be staying at the lodge. This closure means Fort Hills Projects employees and contractors, and some business function support for Fort Hills will be assigned to the following lodges in the region:

Grey Wolf

- McClelland Lake
- Barge Landing

- Wapasu Creek
- Beaver River
- Athabasca River

Loading cold solvent for the Secondary Extraction process introduces new hazards at site. For this reason new safety controls are being put in place, including the removal of all non-operational buildings from the Secondary Extraction footprint and surrounding area. These safety controls also include closing Mount Robson Lodge and reinforcing some parts of the infrastructure block.

We value safety above all else. We will work with our lodge vendors and Fort Hills leadership to ensure the closure of the lodge is completed safely and with minimal disruption to guests.

### What guests need to know - action required

On the next page is detailed information you must know about the closure of Mount Robson Lodge and actions which may be required of you.

#### In summary:

- There will be no mid-shift lodge transfers.
- The storage room at Mount Robson Lodge will no longer accept baggage starting October 23.
- Check your lodge reservation so you know your lodge assignment when you come to site.





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## Your check-in/ check-out date

## What you need to know

If you are checking out of Mount Robson Lodge during the month of October:



- Check out according to the usual process.
- Depending on your shift rotation, plan for how and when you will take all your belongings home. The storage room at Mount Robson Lodge will no longer accept baggage starting October 23.
- Reminder Suncor flights will only permit you to <u>check in a maximum of two pieces of baggage</u> (each bag cannot exceed 21 kg/50 lb.).

If you are arriving to site in late October/early November and your shift rotation ends **on or before** November 9:



- Check your lodge reservation for your lodge assignment. You will be assigned to a lodge in the region, including Mount Robson Lodge.
- When you arrive at the Firebag Aerodrome, make sure you catch the right bus to your assigned lodge.
- On your check-out day, you must take all your belongings home with you. Baggage storage will no longer be available at Mount Robson Lodge.
- Any items left in rooms or common areas at Mount Robson Lodge will be thrown out after November 9.
- When you return to site for your next shift, make sure you check your lodge reservation for your assigned lodge. Mount Robson Lodge closes November 9 and guests will not be staying at this lodge.

If you are arriving to site in late October/early November and your shift rotation ends <u>after</u> November 9.



- Check your lodge reservation for your lodge assignment. You will be assigned to a lodge in the region, which does not include Mount Robson Lodge.
- When you arrive at the Firebag Aerodrome, make sure you catch the right bus to your assigned lodge.
- Check-in and check-out of your lodge according to the regular process.
- At the end of your shift rotation, check-out of your lodge according to the usual process.
- Place your belongings in storage if it is provided by your lodge.

If you have any questions or comments, contact your travel coordinator.

