



Firebag Camp Committee Update

November 10, 2016

This update is a summary of the items that have been tabled for discussion at the Firebag Camp Committee.

Comment cards are a great way to provide feedback and suggestions; we would suggest you add contact information so we can follow up if there are questions or additional information required. The lodge operator and Field Logistics review these cards and, if required, will table them at the Camp Committee.

This update is also available online at sunlink.suncor.com/lodging under Firebag > Village Lodge.

Who we are

The Firebag Camp Committee was established in November 2015 to achieve continuous and sustainable improvements in lodging services, food quality and recreational offerings. It is comprised of guests and lodge representatives. The committee meets monthly.

The committee members are:

- Guest representatives and group they represent:
 - Noel So – Committee Lead and Technical
 - Bogdan Nyomtato and Amanda Walmsley – Maintenance
 - Adel Silliker – Regional Non-Producing Assets and Services (NPAS)
 - Marjorie Heasman – EH&S
 - Jason Wudrick and Dan Kuhn – Operations
 - Leanne Filipovic – Supply Chain
- Lodge representatives:
 - Scott Delaney – Field Logistics – Food Services
 - Steve Johnston and Jeff Lee – FNC
 - Nancy Gold – Field Logistics – Regional Manager

If you have lodging related issues not addressed through the comment cards, please contact your Camp Committee rep via email or phone to communicate your issue.

Lodging

- Frequency of pillows being changed
 - New inventory arrived and substandard units will be circulated out.
- New water coolers - What is the testing and cleaning regime?
 - Water coolers are cleaned prior to any restart of potable water system due to off spec situation and filters are replaced every six months or sooner as required.
- Protocol with noisy neighbor
 - Report to front desk so they can provide a bed drop.

Food

- Better selection of sandwiches
 - Currently we have eight types of sandwiches plus two specialty sandwiches.
- Smoothies
 - This suggestion has been brought forward but it is out of scope in the current operating agreement. It will be considered in future if a cost-neutral solution is found.
- Theme nights
 - Some themes just typically fall on weekends (Superbowl, Grey Cup, etc.) but other possible theme night opportunities will be scheduled on Wednesdays when possible

Recreation/General

- Wi-Fi in the recreation areas – see signage for access/PW