

Background

Borealis is one of the final two Suncor-owned lodges that allow smoking in rooms. To drive consistency and align with our third-party lodges, Suncor has taken the opportunity to transition the remainder of smoking rooms at Borealis to non-smoking. Not only is there a cost savings impact to this change, but also a reduction in hazardous conditions.

FAQs

What's changing?

To achieve long-term sustainable savings for Suncor, and for health and safety reasons, Field Logistics will transition the current smoking rooms at Borealis Lodge to non-smoking. The successful transition will allow Field Logistics to better manage the asset.

Guests will no longer be able to smoke in their rooms at Borealis; they can smoke in the designated area outside the front lobby.

When is this changing?

The transition will begin mid-November and continue into December until completion.

How will smokers be notified?

Bed drops informing guests of the change were placed in the smoking rooms at the start of November in addition to lodge bulletins.

How is the room being transitioned to non-smoking?

The entire room from floor to ceiling will receive an extensive deep clean and change out of the linens. The pillows will be replaced and painting of the room will occur if required. This process will be performed by our lodge operator.

Are additional smoking areas being added?

No. The designated area outside of the front lobby is the only acceptable smoking area at Borealis Lodge. If guests were to use other lodge exits it would introduce safety, fire and wildlife issues.

Are e-cigarettes allowed in my room?

No. As per the lodge rules and regulations, e-cigarettes are treated the same as regular cigarettes, and cannot be smoked except in the designated smoking area.

What happens if I get caught smoking in my room?

You will receive a lodge ban.

Questions? Please contact Borealis lodge housing office at 780-713-4320.